

Janet Gail Flick

~ Technical, Professional and Administrative, GS-8 and Below~(DOD)

Naval Reserve Officers Training Corps Unit-Norman



Janet Flick has been a model employee for each of her twenty one years of Federal Service. She embraces a true “team effort”, and routinely volunteers to take on challenging duties and responsibilities beyond her normal job requirements. As a widely recognized expert on the Naval Reserve Officers Training Corps program, she frequently trains both program managers, and other NROTC units nationwide, on program regulations, requirements, and procedures. Recognizing the inefficiency of multiple databases containing different student information into one readily accessible resource; results in streamlined internal organizational processes and vastly increased data management efficiency and accuracy. By volunteering to assume many responsibilities outside of her job description, she held the unit together; and was

instrumental in enabling OU NROTC to accomplish its mission during the recent simultaneous turnover of sixty percent of assigned personnel.



Margaret Rose Palacios

~ Technical, Professional and Administrative, GS-8 and Below~(DOD)

71st Comptroller Squadron-Vance AFB



Ms. Rose Palacios is assigned as an Accounting and Budget Technician in the 71st Comptroller Squadron, 71st Flying Training Wing, Vance AFB, OK. Her technical skill and proficiency were critical in executing the \$91.3M budget which funded 56,600 sorties and 82,000 flying hours and resulted in the graduation of 292 pilots from Undergraduate Pilot Training across the Air Force, Navy, and Marines. Ms. Palacios' relentless pursuit of excellence resulted in clearing \$7.4M of open financial documents and identifying accounting errors ensuring financial data integrity for Vance AFB. In addition to her impressive work accomplishments, Ms. Palacios enthusiastically devoted off-duty time volunteering for a local soup kitchen and the Adopt a School program. She also supported the YWCA women's shelter and local animal

shelter. Ms. Palacios' accomplishments and sterling performance consistently drove Vance AFB's financial success.

Robert R. Reeve

~ Technical, Professional and Administrative, GS-8 and Below~(DOD)

97th Civil Engineer Squadron-Altus AFB



Mr. Reeve designed a new procedure for testing fire hoses which reduced testing time by 50% and saves 50 man hours per year. His superior teaching abilities helped 11 firefighters earn DoD Fire Vehicle certification, 20 Boy Scouts learn first aid, and 11 emergency managers earn DoD Hazardous Materials Technician certifications; thereby increasing the community's ability to respond and recover from disasters. He has earned recognition above his peers throughout the year from providing crucial water resources to a fully engulfed structure-fire to extinguish the flame and reduce damage to a holding facility to saving lives on two separate occasions as a medical first responder. Mr. Reeve is also actively involved in the local community. He helped throughout the devastating ice storm by sharing his home and gathering debris. He collected 2,000 pints of blood, replenishing the community's stockpiles. Always stepping up to the challenge, he

exemplifies the meaning of "service before self." Mr. Reeve's outstanding leadership and performance as a Firefighter for the 97th Civil Engineer Squadron earned him recognition as the 2010 Mid Level Civilian of the Year for the 97th Mission Support Group and the 97th Air Mobility Wing Civilian Firefighter of the Year.



Did You Know?

Combined Federal Campaigns in Oklahoma raised more than **\$4,615,605.00** for charity. This total is from the four campaigns located in Oklahoma; however, we have two agencies that have merged into campaigns located in other states and their numbers are reported in the totals of those locations.

Through interagency/intergovernmental collaboration, the FEB hosted **17 events/training days, five job fairs, and COOP training days to create a net cost avoidance of \$882,724.75.**

The Federal community in Oklahoma is comprised of 79,235 employees in more than 300 offices

Military: 34,915

(does not count the 36,307 federal retirees in Oklahoma)

Civilians: 35,127

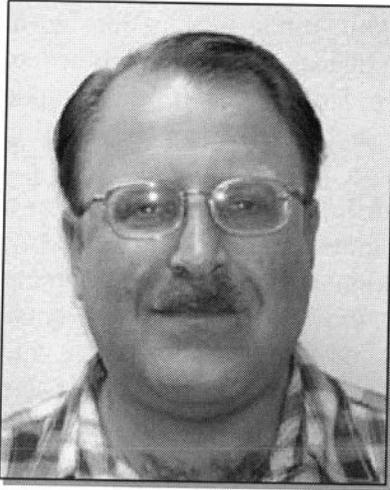
Postal Service: 9,193

Information verified through the DoD Almanac and OPMs civilian employment reports

Thomas Baird

~Technical, Professional and Administrative, GS-8 and Below~

VA Regional Office-Muskogee



As a Legal Administrative Specialist with the Department of Veterans Affairs at Fort Sill, OK, Thomas Baird has become the face and voice of a VA program designed to assist hundreds of transitioning service members at Fort Sill, Altus AFB, and Sheppard AFB. Whether it is in person or telephonic, he maintains the highest level of professionalism and customer service. The numerous accolades we have received concerning Thomas' high level of service are a testimony to the commitment he makes toward providing customer service of which is second to none. He has earned the respect of his co-workers, managers, and several other individuals within and outside of the Department of Veterans Affairs. Thomas lives our motto each and every day: "To Care for Him Who Shall

Have Borne the Battle and For His Widow and His Orphan."



Darla Dennis

~Technical, Professional and Administrative, GS-8 and Below~

VA Medical Center-Oklahoma City

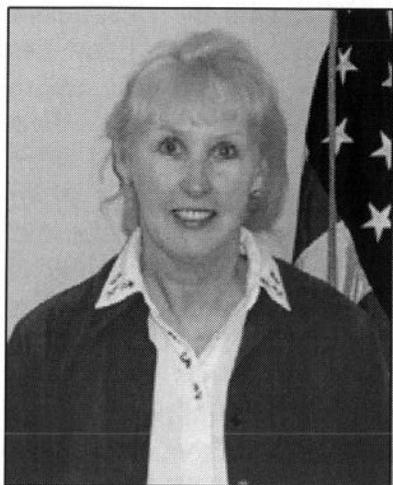


Ms. Dennis' diligence, perseverance, enthusiasm, hard-work, and dedication to excellence in all aspects of her work made it possible for the accreditation of the Oklahoma City Commission on Cancer (COC)/American College of Surgeons (ACoS). This accreditation reflects the facilities complete offering of excellent comprehensive cancer care, including the entire spectrum of cancer control activities from prevention to rehabilitation and long-term follow-up of cancer patients. Ms. Dennis' efforts were integral to the facility achieving 9 of 9 commendations by the COC/ACoS, an accomplishment that is achieved by only a minority of cancer programs nationwide. This accreditation ensures that Veterans in the Oklahoma City catchment area are afforded the best cancer care available in the United States, equal to

or better than that available nationwide.

Linda Long

~ Technical, Professional and Administrative, GS-8 and Below ~
USDA Risk Management Agency-Oklahoma City



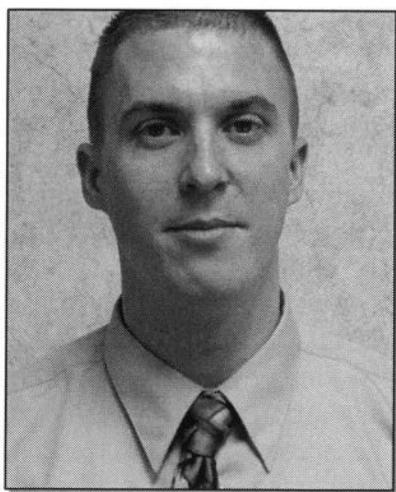
As a Risk Management Assistant, Linda long is our “go to person” in RMA’s Regional office. Linda contributes to every aspect of RMA’s mission. Her responsibilities include handling confidential matters such as budgets and staffing issues. She was instrumental in establishing our Records Management System. She is office coordinator for the new financial system being implemented in all RMA offices. She scrutinizes employees’ travel authorizations and vouchers to ensure travel is done in the most advantageous avenue. Linda approaches each task or problematic issue with professionalism, respect and an impeccable work ethic. No task is considered “out of her job description”. She serves as liaison for issues relating to our office lease and maintenance. She generously donates to charities such as

Salvation Army’s Christmas Angels and Regional Food Bank. We are truly blessed to call Linda our employee, co-worker, and friend.



Michael Tomlin

~ Technical, Professional and Administrative, GS-8 and Below ~
Social Security Administration-Oklahoma City



Michael Tomlin demonstrates outstanding leadership and performance as a Service Representative in the Oklahoma City Social Security office by volunteering to take on additional duties on a regular basis. He serves a diverse customer base and handles difficult customers in a professional manner while maintaining a positive attitude. Mr. Tomlin consistently assists fellow workers in resolving public relations problems and takes time to attend many outreach events, addressing unique issues of veterans and those who are homeless. His accomplishments have been instrumental in assisting the agency meet strategic goals. Mr. Tomlin willingly accepts new assignments, conducts training, and consistently maintains a well-balanced workload. Mr. Tomlin is self-motivated, possesses

integrity, and professional work ethic. The high level of service that he provides makes him a respected leader and mentor in his unit.

Sandy Boyle

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

Oklahoma City-Air Logistics Center-Tinker AFB



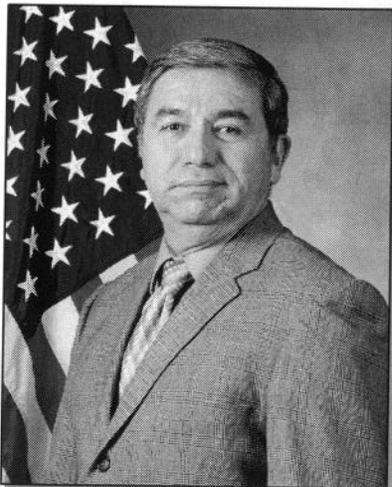
The accomplishments of Ms. Boyle this year have been exceptional! She has improved the module work scope processes preventing quality escapes, changed production assembly processes to improve supportability of key turbine module resources, and used deficiency reports to correct workmanship and quality escapes. Her exceptional use of technical data and TCTO writing mitigated risk to customers. Ms. Boyle works with other agencies to resolve lost time and parts for deficiency report investigations, keeps an eye on enhancement projects for the F100 turbine module and ensures accountability from the OEM and users. Her efforts have positively contributed to serviceable spare engine availability. Ms. Boyle's management of assigned resources over and above her daily equipment specialist duties has resulted in improved overall module production and cost savings. Her accomplishments reflect great credit upon herself and the United States Air Force.



Mike Reyes

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

97th Civil Engineering Squadron-Altus AFB

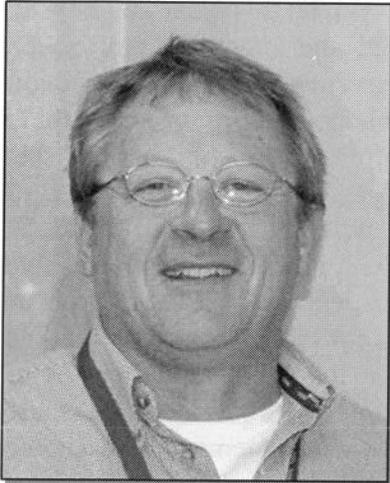


Mr. Reyes demonstrated outstanding leadership and performance as the Environmental Management System (EMS) Program Manager for the 97th Civil Engineer Squadron, Altus AFB, OK. Mr. Reyes was recognized as a top performer and for having an extremely effective EMS program. Always proactive, he achieved overarching base wide EMS awareness of 4,700 personnel, which provided 26 base organizations a clear and concise understanding of how to implement EMS Policy. Mr. Reyes enabled Altus AFB to achieve ISO 14001 conformance months in advance of the mandated deadline, setting the standard for others to follow. He has relentless drive to help the community and is an active participant and leader in local area charitable organizations, schools, his church, the base, and his squadron.

Randy S. Tisdale

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

U.S. Army Corps of Engineers-Tulsa



Mr. Tisdale provides outstanding customer service and has been very effective at building relationships while serving as the only project engineer and senior on-site Corps of Engineers representative in the Altus Resident Office. He demonstrates very effective team building skills; leading by example and continually providing positive feedback regarding his accessibility, responsiveness, and professionalism. His drive and entrepreneurial spirit proved critical in positioning the Corps of Engineers to obtain \$19M of the \$29M in operations and maintenance funding released to Altus AFB during the FY10 end of year. Randy's leadership has been a crucial element in rebuilding our workload from no program two years ago to a \$43M program today and positioning us to become the

construction services provider of choice for Altus AFB.



Patricia A. Tyson

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

71st Flying Training Wing-Vance AFB



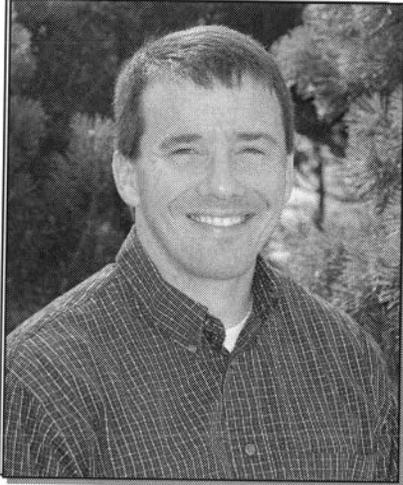
Mrs. Tyson is the 71st Flying Training Wing Quality Assurance Evaluator overseeing \$463M in contracted services. Going beyond basic quality assurance duties, Mrs. Tyson completely rewrote the Wing's Performance Plan covering 25 different contracted functions revolutionizing the way the DoD performs quality assurance on performance-based contracts. Her efforts led to her selection by higher headquarters to participate in program re-design at other bases and as an acquisition source selection team member evaluating how future service contracts are awarded. She is currently pursuing her MBA through Oklahoma State University and a certificate in Project Management through the University of California, Irvine. An active participant in the local community Mrs.

Tyson's contributions have raised over \$10,000 for local high school athletic programs, and has personally donated countless dollars providing school supplies for underfunded educational programs in the surrounding areas.

Chris M. Calvert

~Technical, Professional and Administrative, GS-9 and Above~

NEXRAD Radar Operations Center-Norman



Mr. Calvert's outstanding leadership and technical ingenuity assured vastly improved delivery of vital radar data for use by the National Weather Service, Department of Defense, and Federal Aviation Administration in producing vital weather advisory and warning services in support of aviation operations, emergency management services and public safety. He uniquely implemented a new communication architecture that virtually eliminated frequent, extended outages by delivering a solution that improved data delivery reliability in excess of 98%, with no major service interruptions. An additional benefit was implementation of a new radar system diagnostic capability that enhanced NOAA's internal ability to consistently exceed its operational availability goal of 96% in support of

its federal and commercial business partners and their reception of vital, life saving NEXRAD weather radar data.



Peggy Eaton

~Technical, Professional and Administrative, GS-9 and Above~

VA Medical Center-Muskogee

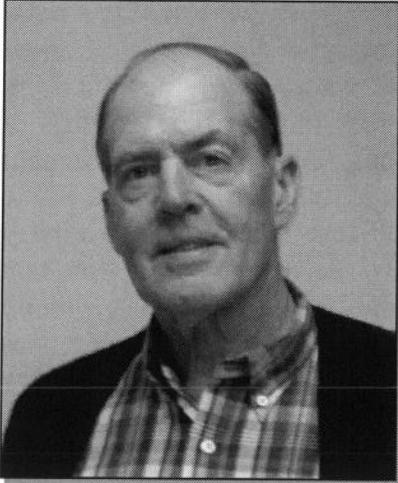


Peggy Eaton is an exemplary employee at the Jack C. Montgomery VA Medical Center (JCMVAMC) whose quality of service to Veterans and her support to staff earns her great respect from all who meet her. She sets an admirable example to emulate and staff members look to her for support and encouragement. The Veterans she serves feel respected and valued in their interactions with her. Her many awards include being named the NASW-OK Undergraduate Student of the Year in 1994 and recipient of Northeastern State University's (NSU) Hall of Fame Award in 1994. She was JCMVAMC's Employee of the Month in April 2008 and received JCMVAMC's Woman of the Year award in 2010 for Grade 9 and above. She recently received NSU's 'Lifetime Achievement Award for Social Work' from their

Phi Alpha Honor Society.

John Fritz

~Technical, Professional and Administrative, GS-9 and Above~
Aviation Systems Standards-Oklahoma City



The ODA function provides approved data which allows AMEG to install this specialized equipment on its fleet and perform major repairs. John's efforts changed the ODA program so that it not only redesigned workflows and procedures and reinforced procedural compliance. It was a complete re-think of the broad based ways AMEG engineered the process to develop and design data for major aircraft repairs and alterations. John's engineering background and problem solving abilities coupled with his technical expertise completely revived a struggling ODA program and restored its viability. In the end, he allowed AVN to continue providing a high-quality service at an enormous savings to America taxpayers. John's excellence shines through in all he endeavors.



Dr. Sherry Gage

~Technical, Professional and Administrative, GS-9 and Above~
VA Medical Center-OKC



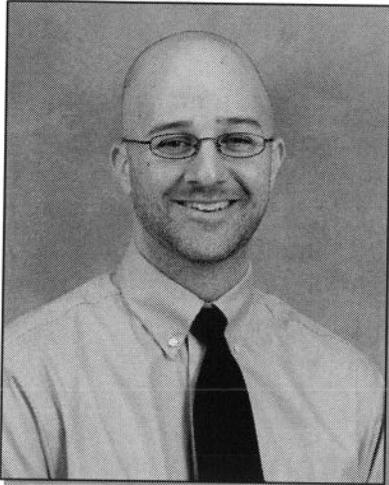
Dr. Gage's primary role for our facility is that of the Green Environmental Management Systems (GEMS) Coordinator. She is responsible for Environmental Compliance as well as the "Greening" of our facility. Dr. Gage has taken a GEMS program that was severely lacking to one of the best programs in our VISN 16 network of 10 VA Medical Centers. Dr. Gage's expertise is not limited to the GEMS Program. She holds a Masters Degree in Public Health as well as a PhD in Environmental Science. Her education combined with previous experience working for the University of Texas Health System and the Centers for Disease Control (CDC) allows her to provide expert guidance and direction for several other programs she is responsible for including Hazardous Materials and Waste

Management, Occupational Safety and Health, and Emergency Preparedness. Dr. Gage also volunteers her time as a member of SALS.

Tyson Hiner

~Technical, Professional and Administrative, GS-9 and Above~

FAA Enterprise Services Center-Oklahoma City



Tyson Hiner has gained an exceptional reputation as a mover for operational efficiency gains, first-rate collaborator with external groups, and mentor for his team in the Enterprise Services Center, Mike Monroney Aeronautical Center. He led his own Lean/Six Sigma project to reduce the time required to setup network printers at the Aeronautical Center (resulting in reducing deployment of network printers from an average of five days to less than one) and participated in another project to significantly reduce the amount of time required to reach 100% patching compliance for all new critical security vulnerabilities (reducing time required for 100% accomplishment to 1/4 the previous requirement). He has made an extreme impact in his first full year as a Team Leader. His unwavering commitment to excellence in customer service has been a driving force for the Division and team. He does his research, thinks outside the box and never

hesitates to listen to customers and co-workers. Tyson has an unwavering ability to blend professional life with home and community. He volunteers his services through church; including filling "life packs" with back-to-school items or Christmas gifts for less fortunate children. Tyson has also raised funds for cancer research in the "Crawl for Cancer" held in Oklahoma City's Bricktown.



Karen A. Jones

~Technical, Professional and Administrative, GS-9 and Above~

Social Security Administration-Shawnee



Ms. Jones' is a dedicated public servant, and has been for over four decades. Her energy, positive attitude, and willingness to go above and beyond to help our customers along with her passion for stewardship make her an asset to our agency and to the public we serve.

Tammy Niles

~Technical, Professional and Administrative, GS-9 and Above~
Social Security Administration-Oklahoma City

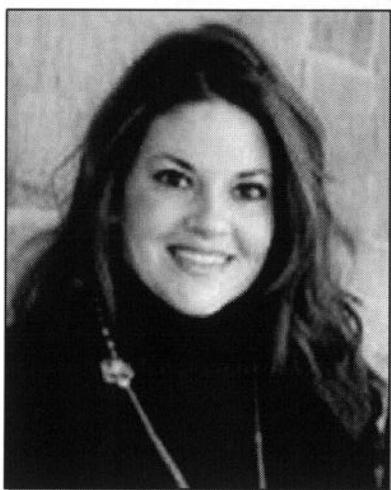


Ms. Niles' positive attitude and strong work ethic have fostered a spirit of teamwork among her peers, enabling the units to provide better and timelier customer service to the public we serve. She is an excellent role model for new employees. With her guidance and knowledge, we produce well-trained, self-sufficient employees. Her contributions to the unit help us pay needy blind and disabled individuals benefits in a timely accurate manner. Her contributions to the Social Security Administration provide a positive image of the Federal employee.



Jessica D. Rosson

~Technical, Professional and Administrative, GS-9 and Above~
VA Regional Office-Muskogee



Jessica Rosson does an outstanding job as an administrative employee in the Muskogee VA Regional Office's Director's Office. But it is her "collateral duties" that have had an enormous positive impact on the 1,313 other employees that work at the office. As the President of the station's Employees Association (VAEA) at the VA Regional Office, Jessica leads a group of 25 employees in numerous fundraising activities and special events. They have raised thousands of dollars with their efforts, and then given back so much more with their time and efforts. Externally, they've given to March of Dimes, Salvation Army, and several Veterans' events. Internally, they have given back to employees with a "Movie Under the Stars" event and door prizes at the Christmas party totaling over \$9,000.

Most important, Jessica and the VAEA have added fun and laughter around the office during some of our most challenging and stressful days.

Lisa Weir

~Technical, Professional and Administrative, GS-9 and Above~

Social Security Administration-Moore



Lisa is an individual whose contributions to the office make a positive impact in a variety of ways. In addition to serving as primary mentor during our most recent claims representative training class, she provided one on one guidance to individuals before and after class as it was needed. She continues to mentor trainees now out of class and teaches the importance of quality and a balance of all workloads so that timely customer service is provided. She is a backup cashier in issuing immediate emergency payments when needed by customers. She requested the assignment of posting daily appointments and making any necessary last minute changes that may be warranted so that interviews are all covered. She also is part of a group who is responsible for continuing disability reviews related to work. Lisa's contributions help by playing an important role in the success of our office.



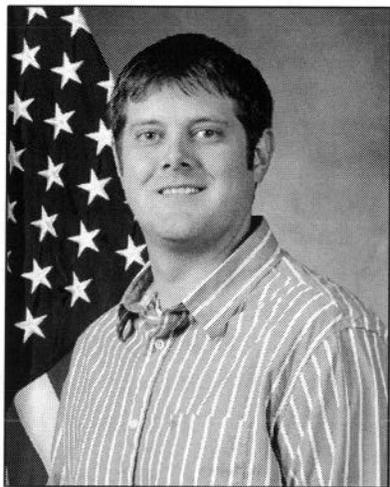
Did You Know?

The Oklahoma FEB was chartered in March 1993 to serve federal agencies located within the State of Oklahoma. Today, there are 28 FEBs located in areas with a significant Federal population. The Boards are composed of the highest-ranking local officials from each Federal agency located in the FEB area. Board leadership and structure consist of elected officers (Chair, Vice Chair) and Committees and Councils designated to direct FEB programs. Federal Executive Boards are the only interagency organization that is authorized by Public Law for interagency funding with salaries coming through a "host agency". The regulatory responsibilities of Federal Executive Boards are outlined in CFR 5 Section 960 of Federal Regulations, providing the guidance from which FEBs draw their general operating instructions.

Tim Condon

~Trades and Crafts~(DOD)

97th Civil Engineer Squadron-Altus AFB



Mr. Condon led a multi-crafted crew of seven in the replacement of two 80 ton chillers at the Visiting Officers Quarters thus providing enhanced quality of life for 160 officers and their families, improving airflow and efficiency by 20% while saving over \$200,000 in contract costs. Mr. Condon also scheduled the heat restoration for 196 base facilities after a 9-day power outage and led a multi-shop effort and replaced a 5-ton HVAC unit for the grounds maintenance facility in eight hours; his smart planning prevented future freeze damage. Mr. Condon's structured approach eliminated the possibility of a complete shutdown of the off-base natural gas supply grid and negated any adverse impact on the citizens of Altus. In recognition of his

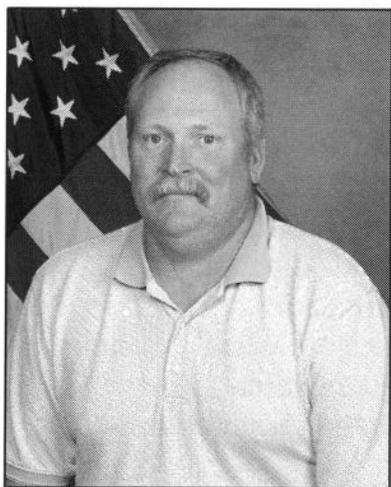
distinguished outstanding efforts and superb performance, Mr. Condon was recognized as the 97th Civil Engineer Squadron Senior Level Civilian of the Year for 2010.



Kenneth W. Crise

~Trades and Crafts~(DOD)

71st Communications Squadron-Vance AFB



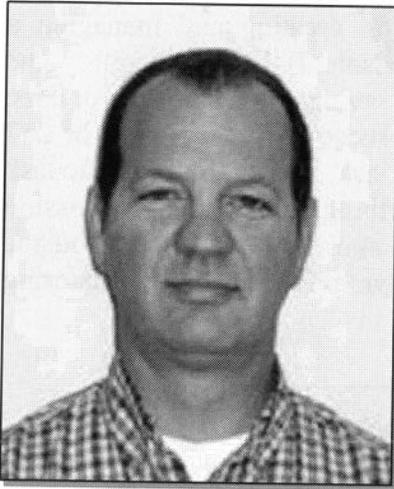
Mr. Crise's ceaseless leadership and commitment to excellence as a senior maintenance technician have been long-standing and key components of his work-center's success in providing optimum support to help the 71st Flying Training Wing meet its annual pilot training goals, in support of national security. With uncanny dedication and focus, Kenneth never hesitates to meet the toughest challenges head-on, typically producing results that exceed expectations. His approach to common, everyday tasks is equally impressive, demonstrating awareness that teamwork and a refusal to quit have been the foundation of his work-center's success. He's confident but not comfortable in his profession, always in pursuit of additional knowledge and skills to further enhance his already lofty abilities. Mr. Crise defines extraordinary service in his role as

Air Traffic Control and Landing System technician and exemplifies the Air Force's core values of integrity first, service before self and excellence in all we do.

Gary L. Grandstaff

~Trades and Crafts~

VA Regional Office-Muskogee



Gary Grandstaff has had a tremendous impact on the VA Regional Office in Muskogee that in turn impacts veterans across the nation. Under Gary's organization and supervision, the office expanded from one three-story building of 100,000 square feet, to three buildings of over 202,632 square feet, more than doubling its workforce in four separate projects. This type of work takes organization, planning, creativity, very specific trade skills for construction, communication skills, and the wherewithal to deal with every type of situation that came up during 4 major construction projects—Gary had it all. Every project was finished on-time, within budget, and served the organization in an outstanding manner. He set up training rooms with a rotating schedule to accommodate the doubled workforce.

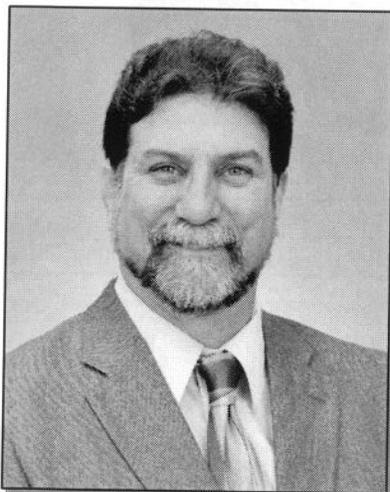
Gary's "lead by example" style has been responsible for several improved attitudes in employees with whom he has worked. It is an exceptional employee who can lead by example and genuinely be a nice person. He is an example of the type of employee every company should have.



Darrell Haycox

~Trades and Crafts~

VA Medical Center-Oklahoma City



In the absence of co-workers in the Carpentry, Masonry/Plastering, and Insulation shops this past year, Mr. Haycox has displayed superior team work as he stepped up tremendously by voluntarily taking over whatever role was asked of him. He has always been able to address and quickly resolve any issue with wall penetration coverings or color with superior fashion while still being able to keep up with his regular workload. Mr. Haycox's positive attitude and sincere approach also results in excellent customer satisfaction. He is always communicating and working with contractors and hospital construction teams in regards to construction projects that are ongoing at the Medical Center. Mr. Haycox has also used his expertise during the winter storms by helping eliminate or reduce slips and falls by

being part of the snow removal team. With the efforts and level of devotion that he has given to his trade, Mr. Haycox is very deserving of this award.

B-1 Aircraft 85-0068 Team

~Outstanding Team Award~

Oklahoma City-Air Logistics Center-Tinker AFB

The B-1 Aircraft 85-0068 team provided dedicated support in creating and managing a condensed programmed depot maintenance schedule for the sole B-1 test aircraft. The decreased flow time of 83 days resulted in an investment cost savings of 6.5 million dollars. Although time was cut by over 50%, the team still allowed successful completion of 257 tasks and 750 egress time changes. The team overcame time, task, and enormity of the task by coming together as a team not willing to settle for anything less than total mission success. The safety of the aircraft was always at the helm, and the team understood the importance of success as a crucial link to keep the B-1 flying for Operation Enduring Freedom.



Nominees:

Jimmie Hopkins	John Morgan
Mark Drunkenmiller	Johnny Sires
Lina Henneman	Vince Plumlee

Disaster Response Team
 ~Outstanding Team Award~
VA Medical Center-Oklahoma City

The VA Medical Center in Oklahoma City maintains in-patient, out-patient, palliative care, a community living center, as well as an emergency room. The Emergency Operations Center staff worked long hours with few breaks and only a few hours of sleep to ensure operations at the OKC VAMC continued despite two severe snow storms that restricted travel. The group set up a “hotel” within the hospital to accommodate staff that had to stay during the storm, come in early before their shifts or who needed sleep between shifts. The center set up a transportation program to bring in critical personnel who were unable to come into the medical center on their own. Additionally, facilities provided round the clock maintenance of the building entrances and parking to ensure that staff and patients had safe access to the facilities. The EOC team’s impact ensured medical staff was able to perform their medical care with little concern for their own care; the in-hospital “hotel” smoothed the process for personnel staying over the course of the storm. The transportation coordination ensured that critical personnel arrived safely, including a physician who was schedule to perform surgery. The arrangements ensured that the medical center provided top-notch medical care to all the patients at the hospital.



Nominees:

Chris Leavitt	Glen Kierstead
Tim Jenne	Danell Ingle
Richard Henry	

Emergency Operations Center
~Outstanding Team Award~
97th Civil Engineer Squadron-Altus AFB

This very diverse Altus AFB Emergency Operations Center team goes well above and beyond the National Incident Management system standard utilizing the Air Force Incident Management System. This team has proven itself during extensive exercises and extended real world disaster response operations, demonstrating its ability to protect AAFB employees and family members and quickly restore the base and mission. Its extensive work with the City of Altus and other vital off-base partners facilitates a high level of protection for off-base people as well. This multi-faceted and specialized AAFB EOC team is a true testament of dedication since serving on this team is an additional duty on top of normal duties.



Nominees:

Gary Cobb	Col Jim Peccia
SSgt Kelly Dippen	James Jones
Chuck Butchee	MSgt Jason Ledbetter
Jack Hayden	John Wilson
Billy Allday	Steve Foreman
MSgt Chad Schuch	MSgt Alberto Felix
Maj Melinda Beglin	A1C Kenneth Norman
TSgt Tyneka Howard	

Information Resource Management Team

~Outstanding Team Award~

VA Regional Office-Muskogee

The IRM Team at the Muskogee VA Regional Office has responsibilities that go far beyond the 1,350 personnel they serve. If they fail to keep the computers running or allow even 15 minutes of the telephones to be inactive in the two Call Centers, or they don't stay ahead of the curve with their IT knowledge, they are literally impacting thousands of veterans – claims can't be paid for 16 states being served by the Regional Office and inquiries can't be answered for phone calls coming in from across the nation. The Muskogee Office has prided itself in being one of the top 5 offices in the country for at least that last 10 years, and they have the statistics to prove it. But take away the efficiency, expertise, and commitment of this IRM Team, and the ranking drops dramatically and our nation's veterans suffer, not just the veterans of Oklahoma.



Nominees:

Edward L. Keefe	William L. Munson
Travis R. Turner	Shawn E. Crandall
Jeremy D. Joice	Larry R. Hall
Mitchell R. Miller	Michael C. Holybee
James L. Abel	Mark L. Ingold
Kyle W. Coulter	Michael G. Miracle
Robert L. Cupps	Lesley R. Shanahan
Jason K. Hart	Shane A. Keeter
Christopher M. Tracy	

Purge Reduction Team

~Outstanding Team Award~

Mike Monroney Aeronautical Center-Logistics Center

The Logistics Center is the FAA's only Distribution Center and provides centralized maintenance, repair and overhaul of National Airspace Systems (NAS). As NAS equipment is replaced in the field, customers (FAA field locations) must return their used asset for a refurbished asset. It is critical to maintaining an effective supply chain that the customer returns the assets in a timely manner. To encourage this behavior, customers are charged a fee if their asset is not returned within a set period of time. These fees are called purges. Purges negatively impact the customer's budget and mean the Logistics Center may not have enough assets to repair for other customers. Logistics Center personnel teamed with customer representatives to implement innovative measures to improve the speed at which assets are returned. These measures have resulted in a 27 percent decrease in the quantity of purges and nearly a \$500,000 reduction in purge charges.



Nominees:

Jamie Baty	Art Layman
Luellen Carradine	Kevin Leak
Nancy Cordell	Valerie Lemmon
Nancy Coultas	Terri Luke
Sheri Crytzer	Becky Mauldin
Charla Dye-Kanahele	Steve Miller
Perry Dyer	Linda Tollison
Susan Koopman	Sandy Williams

Radar Operations Center (ROC)

~Outstanding Team Award~

NEXRAD Radar Operations Center-Norman

The National Weather Service (NWS) authorized development of a cutting-edge technology, prototype radar as part of a \$50M program to upgrade the nation's weather radar network. The technology operationalizes Dual Polarization (DP) capability, enabling radar support to forecast operations leading to improved, highly accurate forecasts, hence saving lives. Technical challenges put the program's funding at risk, requiring unique program evaluation. Members were assembled into a team representing four different NOAA/NWS organizations challenged to host two complex program assessments. Team members devised two activities intended to advise senior management on the program's risk. The resulting two assessments, one involving a national expert panel review, the other an operational assessment, absolutely hit the mark. The results clearly indicated the program was technically sound, assured immediate release of \$12M to support initial acquisition activities and further funding commitment to begin site testing and deployment to the field.



Nominees:

Greg Cate	Stephen Cocks
Richard Murnan	Dave Zittel
Joe Chrisman	Edward Mahoney
Darcelle Saxion	Jami Boettcher
Richard Ice	Paul Schlatter
Steven Smith	Elizabeth Queotone
Michelle Stovall	Stephen Castleberry
Donald Burgess	Clark Payne
Kevin Manross	Cynthia Van Den Broeke

Veterans Administration Outreach Team

~Outstanding Team Award~

Social Security Administration-Oklahoma City

The Veterans Administration Outreach Team has made a significant impact in the way veterans and their families are serviced in Oklahoma. Through the diligent and innovative outreach efforts of the Social Security Administration, veterans in the central Oklahoma service area are being served, twice monthly, directly in the Veterans Administration Hospital. This enables those that are severely disabled to receive the necessary services of SSA in a comfortable environment and without waiting at an SSA office. The team assists over 300 individuals in need on an annual basis; this includes disability, retirement, survivor, and auxiliary claims, as well as multiple post-entitlement concerns. The Governor of Oklahoma has recognized their outstanding team effort with a Governor's commendation in 2009.



Veterans Administration Outreach Team

Nominees:

Amy Bandi	Kelly Berhalter
Kimber Gipson	Ryan Webb