

Clerical/Administrative Assistant (DOD)

Linda Rose----- Page 4

Clerical/Administrative Assistant

Michael Cartmill----- Page 4
Cynthia Laffoon----- Page 5
James Rettinger----- Page 5
Kellie Taylor----- Page 6

Outstanding Community Service

Donald Edward Boyle ----- Page 7
Donetta Fails ----- Page 7
Darryl Knowles----- Page 8
Joseph Lepine ----- Page 8
Richard Maxey----- Page 9
Jordan Poole----- Page 9
Alvin Scott----- Page 10
Martin "Kyle" Williams----- Page 10

Outstanding Customer Service

Angelita Cardenas----- Page 11
Siam Chomputtha----- Page 11
Gary Keechi----- Page 12
Heather Lopez----- Page 12
Edwina Luker----- Page 13
Letitia R. Morgan----- Page 13
Anita Gay Simmons----- Page 14
Kimberly Sullivan----- Page 14

Outstanding Diversity Contribution

Pamela Circo-Webb----- Page 15
Delia Hansen----- Page 15

Outstanding Law Enforcement

Steven S. Foreman----- Page 16

Supervisory (DOD)

Gary Cobb----- Page 17

Robert M. Nooner----- Page 17

Allona Stanley----- Page 18

Supervisory

Samuel Cameron----- Page 19

April Disheroon----- Page 19

Kyle Wayne Inhofe----- Page 20

Billy Long----- Page 20

Teresa Metcalf----- Page 21

Schuana Wheat----- Page 21

James "Marty" Williams----- Page 22

Technical, Professional, Administrative, GS-8 and Below (DOD)

Janet Gail Flick----- Page 23

Margaret Rose Palacios----- Page 23

Robert R. Reeve----- Page 24

Technical, Professional, Administrative, GS-8 and Below

Thomas Baird----- Page 25

Darla Dennis----- Page 25

Linda Long----- Page 26

Michael Tomlin----- Page 26

Technical, Professional, Administrative, GS-9 and Above (DOD)

Sandy Boyle----- Page 27

Mike Reyes----- Page 27

Randy S. Tisdale----- Page 28

Patricia A. Tyson----- Page 28

Technical, Professional, Administrative, GS-9 and Above

Chris M. Calvert----- Page 29
Peggy Eaton----- Page 29
John Fritz----- Page 30
Dr. Sherry Gage----- Page 30
Tyson Hiner----- Page 31
Karen A. Jones----- Page 31
Tammy Niles----- Page 32
Jessica D. Rosson----- Page 32
Lisa Weir----- Page 33

Trades and Crafts (DOD)

Tim Condon----- Page 34
Kenneth W. Crise----- Page 34

Trades and Crafts

Gary L. Grandstaff----- Page 35
Darrell Haycox----- Page 35

Outstanding Team Award

B-1 Aircraft 85-0068 Team----- Page 36
Disaster Response Team----- Page 37
Emergency Operations Center----- Page 38
Information Resource Management Team----- Page 39
Purge Reduction Team----- Page 40
DOC/NOAA/NEXRAD Radar Operations Center----- Page 41
Veterans Administration Outreach Team----- Page 42

Linda M. Rose

~Clerical/Administrative Assistant~(DOD)
58th Airlift Squadron, Altus AFB



Linda Rose is a phenomenal civilian employee and exemplifies the qualities that all federal workers should possess. During her tenure at the 58th Airlift Squadron, she has created and streamlined countless processes that have enriched the lives of unit members and significantly reduced expenditures. Just a few of the many examples are the squadron appointment system, the unit pass policy, and her own civilian employee sponsor program.

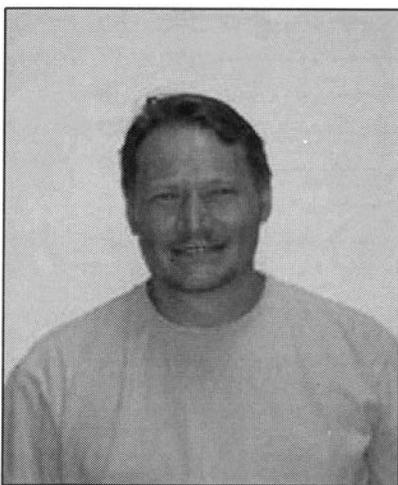
Mrs. Rose has also taken the helm on a number of other projects and positions all well outside the scope of her responsibilities, managing them with such aplomb and precision that it is difficult now to imagine them being accomplished in any other way.

Finally, Mrs. Rose is an exemplary supporter of her local community. She has dedicated time to the Special Olympics, the local Junior High School's mentoring program, and was elected the Treasurer of a local church.



Michael Cartmill

~Clerical/Administrative Assistant~
VA Regional Office, Muskogee



Mike Cartmill is a resourceful, valuable, and reliable employee at the Department of Veterans Affairs (VA). When our station was challenged with the task of completing 6000 case reviews for the Nehmer Re-Adjudication Project, Mike took the initiative and set personal goals and developed systematic training for others. This has led to the reduction of mail processing which is imperative to assist us in completion of this project.

Mike is recognized for his work ethic, dedication to our nations Veterans and loyalty to the VA's mission. He is an outstanding employee and his attitude helps generate a positive environment for his peers and supervisors.

Cynthia Laffoon

~Clerical/Administrative Assistant~

NEXRAD Radar Operations Center-Norman



Ms. Laffoon's outstanding dedication and ingenuity assured exceptional continuity of administrative support to the National Weather Service's Next Generation Weather Radar (NEXRAD) Radar Operations Center. She demonstrated an extraordinary ability to organize and implement several short notice management procedure changes in direct support of a highly technical and diverse organization. She devised recommendations to manage the workload associated with an extended personnel vacancy while simultaneously implementing changes in the new Federal Travel Management System and the new Web-Enabled timekeeping and Accounting System in support of over 100 Department of Commerce, Department of Defense, and Department of Transportation employees.

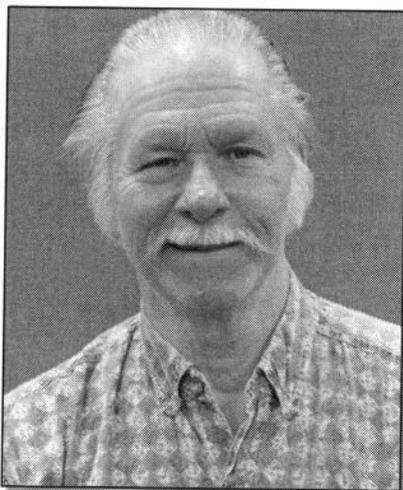
Ms. Laffoon's distinctive accomplishments ensured that highly visible timekeeping processes were error free, and routine and emergency travel in support of NOAA's mission goals were executed on time and on schedule.



James Rettinger

~Clerical/Administrative Assistant~

Social Security Administration-Oklahoma City



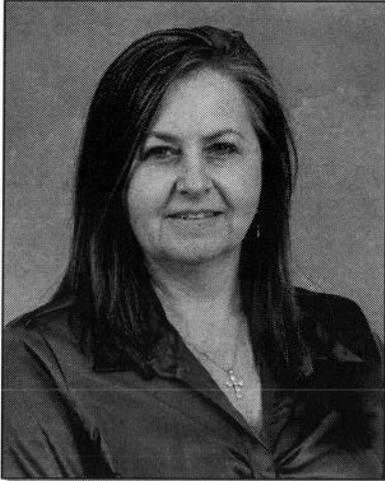
James Rettinger is a dedicated and courteous employee for the Oklahoma City Social Security Office. His responsibilities include distributing mail, training new employees on mailroom processes, and processing remittances. Additionally, Mr. Rettinger volunteers to repair printers, stock all copy machines, and replace cartridges and toner. Although his own work responsibilities take up much of his time, he is never too busy to assist other employees. Mr. Rettinger ensures that his duties are done in a timely fashion which help the office achieve continued success. He processes remittance on a daily basis, which maintains the integrity and security of the remittance process. Mr. Rettinger is an essential employee of the Oklahoma City Social

Security Office and respected by all who work with him. His support is vital to smooth office operations.

Kellie Taylor

~Clerical/Administrative Assistant~

Mike Monroney Aeronautical Center-Oklahoma City



Kellie Taylor began her career with the Federal Aviation Administration (FAA) in October 2006. Kellie is the only Office Administrator for the Distribution Center Division, FAA Logistics Center, in Oklahoma City. The Distribution Center Division's 11 managers and 104 employees operate the FAA's only centralized distribution facility in support of the National Airspace System. Kellie's enthusiasm in the execution of administrative duties inspires confidence and cooperation for all involved. Kellie routinely goes above and beyond her normal job duties. Her work in the areas of tracking suspense's, staff meetings, time and attendance, Labor Distribution Reports, awards, training, credit card purchases, interview scheduling, meeting room reservations, etc., is commendable and her support of the Distribution Center Division was key in achieving

the division quality, shipping and inventory accuracy goals. Accomplishments included reducing shipping defects to 3.2 per 1,000; 98.81% inventory location accuracy; and 86.75% stocked issue effectiveness. As a Combined Federal Campaign key worker, she was instrumental in leading the Division to exceed its fundraising goal for this year.



Did you know?

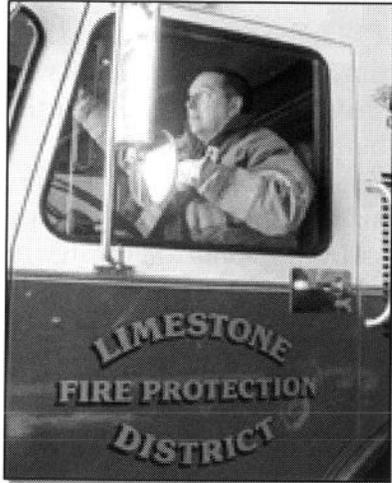
The FEB's Federal Employees Care Council (FECC) coordinated **650 Federal volunteers** who contributed **over 5300 hours** to our community this fiscal year. These events include the State Fair Lost Kids Booth, State Fair, Arts Council, Festival of the Arts, Opening Night, and CFC Race for Freedom. We also had volunteers donate their time at Christmas Connection, OETA, Ronald McDonald House, Red Cross, and several other local charities. This provided a **service valued at \$119,250.00** to our community (based on the value of \$22.50 per volunteer hour).

The FEB Staff coordinated interagency services for **832 newly naturalized citizens** immediately after each monthly Naturalization ceremony. Staff also assisted with logistical support for SSA, IRS, State Tax Commission, County Court Clerk's office, and the State Election Board.

Donald Edward Boyle

~Outstanding Community Service~

US Bankruptcy Court, Northern District-Tulsa



Don has been with the United States Bankruptcy Court for over 15 years. For about the last 9 years, during the time he was not working for the court, Don has volunteered his time with the Limestone Volunteer Fire Department, in Rogers County Oklahoma, where he is a Captain. Don has been a certified First Responder since he joined Limestone and in 2010 graduated as an EMT-Basic and Medical Officer. In the years Don has been with Limestone Fire Department, he has responded to many structure fires where individuals were in the need of assistance as well as many automobile accidents and medical calls where his first responder training has helped him save lives. Don is certified by the American Heart Association to teach: Heartsaver CPR, Heartsaver AED, Heartsaver First Aid and Heartsaver Pediatric First Aid. Don has used these certifications to train court employees in two districts, making our workplace a safer place, as well as training other volunteer firemen.



Donetta Fails

~Outstanding Community Service~

Social Security Administration-Oklahoma City



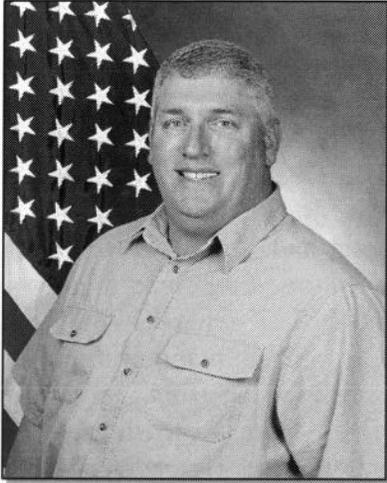
Donetta Fails is a Service Representative with the Oklahoma City Social Security Administration. She is a dedicated and loyal public servant who incorporates serving others into every area of her life. Ms. Fails is an active member of Delta Sigma Theta Sorority Inc. She routinely volunteers in numerous community activities such as coat drives, teen advocacy programs, and weekend tutoring. Ms. Fails routinely volunteers with the teen advocacy program. In this program, she meets monthly with female teens between the ages of 13-18 years old. They teach the young women about important issues such as self-esteem, finances, health, and exercise. She also volunteers on a monthly basis with organizations such as, Habitat for Humanity, Red Cross, Boys and Girls Club, and Regional Food Bank. Ms.

Fails gives freely of her time and talents.

Darryl Knowles

~Outstanding Community Service~

97th Civil Engineer Squadron-Altus AFB



Mr. Knowles is the Santa of Southwest Oklahoma. He continues to give the gifts of time, talent and memories to the community. He constantly strives to fill the needs of the community. His efforts contributed to hundreds of people receiving training in self defense, thousands of dollars collected for local civic organizations, and making many happy memories. He truly lives by his motto that a better world starts with the improvement of the community in which we live.



Joseph Lepine

~Outstanding Community Service~

Oklahoma City-Air Logistics Center-Tinker AFB

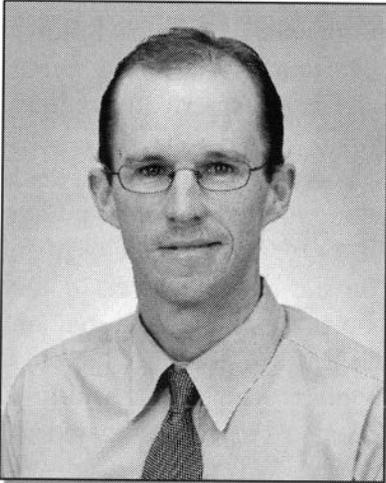


Mr. Joe Lepine loves to serve. His service spans from caring for families of deployed military members to helping troubled teens in the local area. He has led the organization of multiple fund-raising events to help needy families, Veterans, and other worthy causes. Sacrificing his personal time is the norm for Mr. Lepine. He routinely ministers through his church to dozens of local “at-risk” teens by providing them not only emotional and spiritual guidance but also the basics of life, food and clothing. He found opportunities to raise the spirits of over 200 children during the holidays through focused gift giving. Spanning the ages, Mr. Lepine led events that brought together young orphans and aged Veterans to lift the spirits of both. Mr. Lepine truly exemplifies the best of community service!

Richard Maxey

~Outstanding Community Service~

VA Medical Center-Oklahoma City



Richard Maxey has spent the majority of his adult life wanting to assist and help others. From monetary donations to the most important and valuable of giving his time, he is always there to help those that may need anything and everything. His tireless and dedicated giving to his favorite organizations (American Red Cross, MDA, The Children's Center and Little League Baseball) is something that will never cease to be at the forefront of his everyday life.

Richard is fortunate enough to have a career that is in line with his personal desires. He is truly blessed to be able to give to the community and also help in the Department of Veteran Affairs mission of "*Caring for America's Heroes.*"



Jordan Poole

~Outstanding Community Service~

VA Regional Office-Muskogee



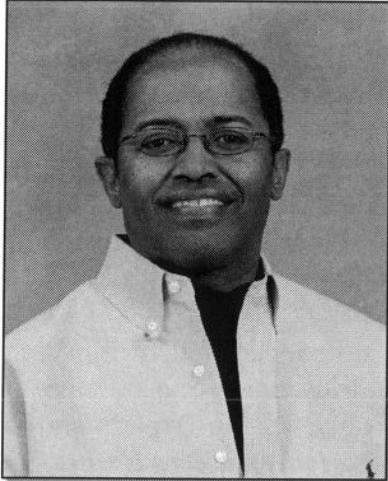
Jordan Pool is a Veterans Claims Examiner in the Education Division at Muskogee VA Regional Office. She has been an officer for Service League of Muskogee for 3 years and is the youngest member of the *Vision and Planning Taskforce* of the Muskogee Community Foundation. Jordan serves on many committees at St. Paul United Methodist Church, including *Staff Parish Relations Committee*, which facilitates between the members of the congregation and the staff of the church; *St. Paul Search Committee*, which recruits and hires of new staff members to the church; and *Vision and Planning Committee*, which plans the progress and growth of the church and community outreach. Jordan has been team representative for the Combined Federal Campaign for 2 years, which raises funds for the local

United Way. Jordan also has been chairperson for her team's Sunshine Fund, an outreach program for team members during challenging personal times.

Alvin Scott

~Outstanding Community Service~

Mike Monroney Aeronautical Center-Oklahoma City



Mr. Alvin Scott is President of the Buffalo Soldier Motorcycle Club of Oklahoma. Buffalo Soldier is the name given by Native Americans to African American soldiers from the Indian Wars through World War II. As a member of the Buffalo Soldier Club, Mr. Scott volunteers a great deal of his personal time to mentor young people in the community and assists in fundraisers for numerous charities. He also places American flags on the resting places of the Buffalo Soldiers interred at Fort Reno, Oklahoma on Veterans' Day. Mr. Scott and the Buffalo Soldier Club also participate in the annual "Thunder Run" for Multiple Sclerosis, and the Missing in America Project dedicated to finding unburied veterans.



Martin "Kyle" Williams

~Outstanding Community Service~

71st Flying Training Wing-Vance AFB



Martin "Kyle" Williams is known as the perfect example of "service before self" by those around him. He proves himself time and again as a pillar of his community by making numerous contributions to his neighborhood, state, and nation. His volunteer efforts have gone to help the less fortunate of Oklahoma through Camp Tomahawk, Horn of Plenty Food Bank and the Special Olympics. In times of crisis, Kyle has stepped up to assist those affected by natural disaster, providing relief and giving a sense of security to the people who need it most. Lastly, Kyle seeks to improve his community through public enhancement programs and fund raising efforts, including the Air Force Assistance Fund and Main Street Enid. He has been recognized as the Volunteer of the Year for the 71st Flying Training Wing at Vance Air

Force Base. Main Street Enid's Director summed it up best when he said "We're lucky to have Kyle, he truly made a difference".

Angelita Cardenas

~Outstanding Customer Service~

Social Security Administration-Oklahoma City



Angelita Cardenas, Claims Representative, Social Security Administration, is committed to providing outstanding customer services for the homeless community in central Oklahoma. She works at the local homeless shelter twice a month to provide Social Security Services. She educates the individuals on services that are available to them and helps complete applications or make changes in their benefits. Her willingness to help this part of the community truly makes a difference in the lives of the people SSA serves.



Siam Chomputtha

~Outstanding Customer Service~

97th Civil Engineer Squadron-Altus AFB

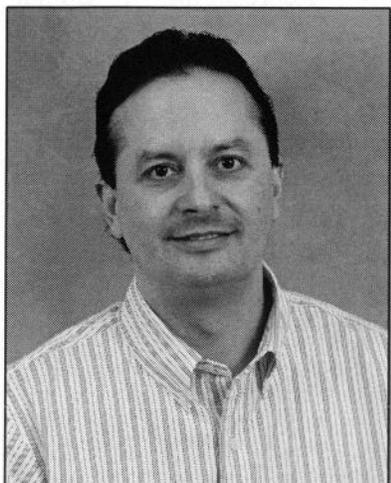


Mr. Chomputtha is the face of the 97th Civil Engineer Squadron! He takes pride in providing the best customer service to Altus and the surrounding community. He constantly strives to improve our processes and promote 'esprit de corps'. His efforts contributed to the consolidated savings of 1,200 man hours per year, \$2.7 million in parts and labor, and contributed to process improvements that will benefit the entire Air Force. Mr. Chomputtha donates his off duty time to his local church and builds a sense of community by participating in food drives for the needy and outreach programs

Gary Keechi

~Outstanding Customer Service~

Mike Monroney Aeronautical Center-Oklahoma City



Mr. Keechi excelled in providing exemplary support to the FAA during a time of sudden and profound changes in the Customer Service Branch of the FAA Logistics Center, Mike Monroney Aeronautical Center. Due to these changes, he was tasked to temporarily represent the organization in all three FAA Service Areas. He seamlessly integrated his duties, including teleconferences, daily Service Area reports, critical order research, traveling to customer sites, and presentation preparation into those of the other two Service Areas and performed magnificently in that role. Mr. Keechi received high praise from all three Service Areas, and they expressed extreme satisfaction, as they benefited from his knowledge. When another Customer Service Field Representative was named, he took it upon himself to train

her in all the associated duties. This was accomplished efficiently and resulted in assumption of duties within weeks.



Heather Lopez

~Outstanding Customer Service~

Social Security Administration-Moore



Ms. Lopez provides compassionate, accurate services to Social Security's Spanish and English speaking customers. Spanish speaking customers regularly seek her assistance, and she goes beyond the scope of the Social Security program to provide referrals to government agencies and other organizations and provides guidance on issues individuals in this population may be facing. She completed a review of elderly and disabled refugees to determine their eligibility for Supplemental Security Income payments and provided staff training to ensure these issues were handled accurately. In addition to providing these services, she translates Portuguese, Italian, and Spanish documents for Social Security offices throughout the southern plains enabling benefits to be paid timely and accurately.

Edwina Luker

~Outstanding Customer Service~

VA Medical Center-Oklahoma City



Friendly, dedicated, proactive, exceeding customer's expectations come to mind when describing Ms. Edwina Luker, Social Worker and Program Manager for the Operations Enduring Freedom and Operation Iraq Freedom Program (OEF/OIF). Ms. Luker is a fierce advocate for the OEF/OIF veterans she serves and is successful because she ensures every soldier's requirements are met timely, effectively and provides services and tools to meet their needs. Her advice has been a great help to these veterans, many of whom have taken time to share their comments with leadership, at public affairs events, and at legislative inquiries. Besides caring about the returning soldiers she serves, Ms. Luker has worked hard to build genuine relationships with them. Her efforts have been echoed by the

soldiers and veterans on a regular basis. She shows she cares about them and it is obvious to those who work with her that she is serious about providing excellent service.



Letitia R. Morgan

~Outstanding Customer Service~

Social Security Administration-Shawnee



Ms. Letitia Morgan is able to process a wide-variety of claims for our agency because her workload is well-balanced and prioritized. She understands and supports the agency goals, consistently processes her workloads in a timely and accurate manner, and takes time for outreach events as well. Her energy for her work, along with her dedication to Native American Outreach in our area is commendable and embodies a compassionate federal employee who is making a difference.

Anita Gay Simmons

~Outstanding Customer Service~

431st Supply Chain Management Squadron -Tinker AFB



Ms. Simmons has distinguished herself as a superior program manager for the Logistics PALACE Acquire (PAQ) Intern Program supporting the Oklahoma City Air Logistics Center (OC-ALC) and Air Force Global Logistics Support Center (AFGLSC)—Tinker Air Force Base. For the past 12 years, Ms. Simmons has worked tirelessly to ensure the success of the program and has provided unmatched customer service to hundreds of student interns, supervisors, senior leaders, and Oklahoma universities statewide. Her dedication, professionalism, character, and relentless commitment to public service have resulted in 100% of participating interns receiving permanent jobs, resulting in an astonishing economic impact to Oklahoma of more than \$16M annually. Ms. Simmons is a model employee whose devotion, selfless commitment to helping others, and personal initiative have directly resulted in the

success of the PAQ program. Her invaluable contributions bring credit upon herself, AFGLSC, OC-ALC, and the United States Air Force.



Kimberly Sullivan

~Outstanding Customer Service~

VA Regional Office-Muskogee



Kimberly Sullivan has a fast-paced and demanding position requiring her to multi-task, mediate, and provide strong leadership. To be successful, she must be patient with customers, have exceptional communication skills, and inspire confidence. She does all of this to provide customer service through her tireless efforts within the National Education Call Center. While assisting our nation's veterans, Kimberly has an uncanny knack for being able to identify a situation or problem and make the appropriate decision. She listens attentively to ensure our veterans receive any and all benefits to which they are entitled. She works to build a rapport with them and then takes ownership of the situation in order to do all she can for them. She volunteers for extra assignments to "fill the gap", when needed with a cooperative, positive and team-oriented attitude; always staying current in her work. A customer service experience can change

the entire perception a customer has of the organization. Doing anything less than providing superior customer service is not in Kimberly's nature. Kimberly always represents the VA very well by giving that extra effort and going that extra mile. She sets the standard for outstanding service.

Pamela Circo-Webb

~Outstanding Diversity Contribution~

Defense Logistics Agency Distribution Oklahoma City



Pamela Circo-Webb has been instrumental in bringing the agency to a new level of Diversity Awareness. She has led the Diversity Celebrations Committee in putting together luncheons with inspirational guest speakers from the community with food samples to celebrate the 6 nationally recognized diversity months. She and the committee carefully design these events to include excellent educational information in a format that makes the luncheon and learning fun. She is a college adjunct professor at several universities and community colleges in Oklahoma and loves to educate. She is completing her PhD in Education Psychology at Oklahoma State University this year.



Delia Hansen

~Outstanding Diversity Contribution~

Oklahoma City-Air Logistics Center-Tinker AFB



Ms. Delia Hansen is a Human Resource Specialist in the Manpower and Personnel Directorate at the Oklahoma City Air Logistics Center (OC-ALC). In addition, she is the Special Emphasis Program Manager for People with Disabilities at Tinker Air Force Base. She was instrumental in organizing the installation's first ever Disability Awareness Expo resulting in more than 400 employees, supervisors and managers becoming more knowledgeable in the recruitment, sustainment and advancement of the disabled. She led and organized a statewide government career fair for people with disabilities that featured employers from numerous city, state and federal agencies. Outside of the workplace, Ms. Hansen is a member at Immanuel Lutheran Church where she is actively involved as a sign language interpreter for the deaf. Ms. Hansen's

relentless efforts to develop and maintain diversity acceptance in order to empower individuals with disabilities are unmatched.

Steven S. Foreman

~Outstanding Law Enforcement Employee~

97th Security Forces Squadron-Altus AFB



Mr. Steve Foreman consistently meets challenges head on, bolstering the Base and the local community. While his normal annual security budget is \$40,000, through various means he acquired \$1.29 million dollars for security, law enforcement and Force Protection enhancements while also saving \$577 thousand dollars in contract and training costs. Additionally, he identified 1048 man hours that could be removed through process improvements and utilized for other assignments. Finally, as Security Forces Emergency Operations Center representative he organized the recovery effort after a major ice storm caused an extended power outage covering all of SW Oklahoma. His efforts enabled the recovery operation, ensured residents were safe and guaranteed crime did not spike in our community during this

extended black out as it did in many surrounding communities. Mr. Foreman continually makes a positive impact in the community and facilitates police services.



Did You Know?

This FEB is an advocate of the FEMA Excellence Series, coordinating classroom requirements at the local level to encourage federal, state and local government employees to pursue their COOP Practitioner Certification. In addition to the cost avoidance created by local events, our efforts resulted in **17 Practitioner certificates**: 8 Federal, 6 State, 2 City, and 1 corporate employee.

The Emergency Preparedness & COOP working group focused on assisting agencies with information related to the essential elements of a COOP plan for FY10. The monthly meetings provide networking between federal, state, and local government emergency preparedness staff, allowing for an exchange of information and ideas to effectively help everyone involved.

Gary Cobb

~Supervisory~(DOD)

97th Civil Engineer Squadron-Altus AFB



Mr. Gary Cobb is the Chief of Emergency Management and Readiness Support for Altus AFB, responsible for managing the Emergency Operations Center and military readiness of Civil Engineer personnel. In addition, he serves as the lead liaison with local city/county emergency management personnel. After his selection as the Chief of Emergency Management and Readiness Support Flight, Mr. Cobb rectified multiple discrepancies and served as the focal point for the recovery of Altus AFB after the devastating January 2010 ice storm that shut down operations for 9 days. Mr. Cobb's leadership skills and exemplary service garnered recognition from Air Force leadership. His astute knowledge and supervisory capabilities not only fixed the noted discrepancies and guided the base through the ice storm, but

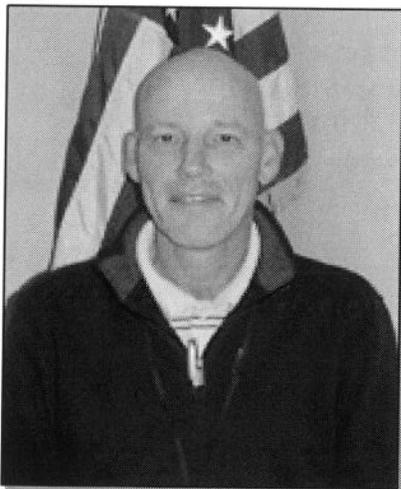
earned his office and base recognition at the 2011 AETC Symposium. In addition to his work accomplishments, Mr. Cobb makes significant contributions to the local community.



Robert M. Nooner

~Supervisory~(DOD)

Defense Logistics Agency Distribution-Oklahoma City



Mr. Nooner's leadership and dedication is unsurpassed at work and in his volunteer activities. Under his direction, 15 employees deliver over 35,000 items base-wide each month. The mission he supports is daunting and can be overwhelming at times, but Robert has worked to integrate a culture among his employees of viewing challenges as opportunities. By implementing this concept, his unit consistently comes through for their customer, the war fighter. In addition, his volunteer service is to be admired. He continually champions quality of life issues for the developmentally disabled people in his community.

Allona Stanley

~Supervisory~(DOD)

Oklahoma City-Air Logistics Center-Tinker AFB



Ms. Allona Stanley has successfully led a 14-member team to achieve remarkable results for the B-52 community and the Department of Defense at large. The program she leads offers new non-nuclear weapon capability to destroy deep and hardened targets. Her team has been instrumental in the development of two new weapons that will enable the National Command Authority to strike targets 300% faster using hypersonic weapons. Her ground-breaking efforts on the hypersonic rocket program resulted in receipt of the Fisher Trophy for Excellence in Aerospace Research. Furthermore, her team is expanding the smart weapon carriage capacity of the B-52 by 66 percent. This added capability will be a “game-changer” for the war. B-52s will

be able to even better support ground troops with a multitude of advanced weapons. Despite the immense amount of pressure, Ms. Stanley has fostered a spirit of teamwork and fun in the workplace. She truly represents the best of supervision.



Did You Know?

Interagency mediation services coordinated through the FEB’s Shared Neutral’s Program had 49 requests and 26.25 resolutions creating a **total cost avoidance of \$1,335,671.67** (this includes agency requests and EEOC mandated cases).

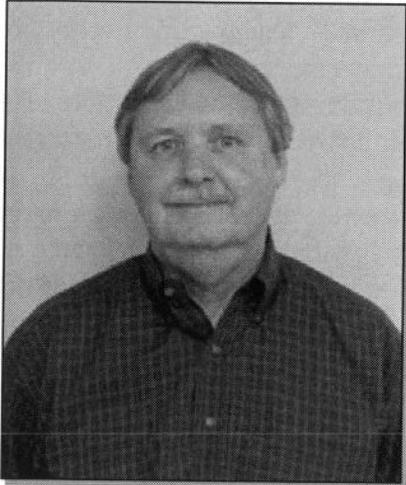
- ❖ 8 workplace dispute requests, 8 were resolved (cost avoidance=\$134,102.48)
- ❖ 32 Pre-EEO complaints, 16 were resolved (cost avoidance=\$1,096,323.68)
- ❖ 2 EEO complaints, 1 was resolved (cost avoidance=\$65,420.11)
- ❖ 7 Union Grievance complaints, 2 were resolved (cost avoidance=\$39,825.40)

By Presidential Directive in 1961, President John F. Kennedy established Federal Executive Boards (FEB) to improve interagency coordination and communication among Federal departments and activities outside of Washington, D.C. The Director of the U.S. Office of Personnel Management is responsible to the President for the organizational and programmatic activities of FEBs.

Samuel Cameron

~Supervisory~

USDA Risk Management Agency-Oklahoma City



Samuel Cameron is the Deputy Director for the OKC Regional Office, Risk Management Agency (RMA), and USDA. He is often called “Mr. Crop Insurance” due to his wealth of knowledge in issues relating to crop and livestock insurance. He has been with RMA/USDA for over 35 years in various positions. As Deputy Director, he oversees all administrative functions of the office and participates in numerous crop & livestock insurance projects. Sam is well respected throughout RMA, the insurance industry and farmers/ranchers. He works closely with sister agencies, insurance professionals & educational groups to ensure farmers/ranchers are fully versed on the latest programs and legislative matters. He is a soft spoken man, has an impeccable work ethic and willingly shares

his knowledge with regional staff & other agriculture-related personnel. Without doubt, Sam Cameron has made a tremendous contribution for the betterment of America’s farmers/ranchers.



April Disheroon

~Supervisory~

VA Regional Office-Muskogee



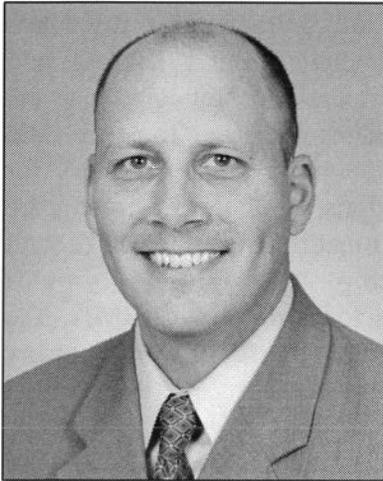
April Disheroon is a Supervisory Veterans Claims Examiner (VCE) for the Education Division, which has recently more than doubled in size. Due to this sudden growth, April stepped up and took on the duties and responsibilities normally handled by at least 3 supervisors. While most supervisors manage 20-25 employees, April managed workload for over 200 employees at Muskogee and various satellite offices with new employees working remotely. At the same time, April has personally trained and mentored 3 new coaches that were hired during the year. April even trained a group of 20 term employees over a period of 4 weeks, while successfully juggling her regular coaching and mentoring duties. April set an example of incredible work ethic and pride in serving America's veterans, and her employees followed suit. Her teams reached top goals and

received Level I and Level II bonus money for their outstanding performance.

Kyle Wayne Inhofe

~Supervisory~

VA Medical Center-Oklahoma City



Kyle Inhofe is an exceptional leader of twenty-six professional HR staff members whose responsibilities are for programs that reach throughout the entire organization. He displays his commitment as an instructor for the Department of Veterans Affairs Coaching and Mentoring Program as well as serving as an official mentor in the Technical Career Field Intern Program. Mr. Inhofe has been selected to participate in the Health Care Leadership Development Program whose aim is to develop future leaders in the Veterans Health Administration. Kyle played a vital role in the VA Systems Redesign and led a multi-disciplinary HR Collaborative teamed aimed at the reduction of the time to hire qualified staff to provide care for our nation's veterans.

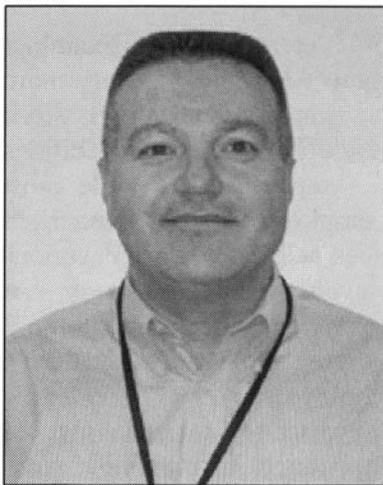
He is a Fellow in the American College of Healthcare Executives, a member of St. John's Episcopal Church and a member of the Sooner Club at OU supporting student scholarships.



Billy Long

~Supervisory~

Aviation Systems Standards-Oklahoma City



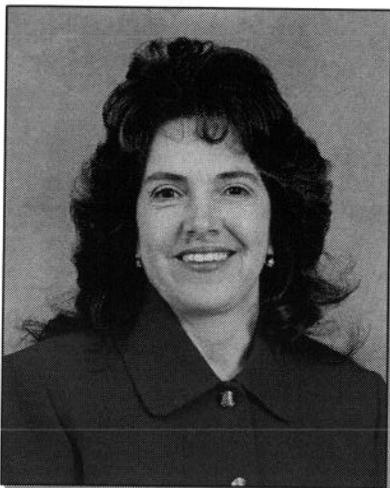
This year, Bill Long helped to develop and implement two major programs in Aircraft Maintenance and Engineering (AMEG) which significantly changed its business practices. Mr. Long collaborated with industry experts and medical research specialists to conduct a study on the affects of fatigue in aviation maintenance and its potential negative impact on safety of flight. From this information, he developed procedures to be implemented in the Aviation System Standards flight program identifying potential safety risks and provided effective risk mitigation strategies which have improved the safety of the FAA flight program. He has also worked to ensure the viability of the Aircraft Maintenance & Engineering Group (AMEG) quality management system registered to Aerospace Standard 9110

requires all company procedures to be documented and accessible to all employees. As a result, AMEG has improved product quality, operating efficiencies and reduced costs.

Teresa Metcalf

~Supervisory~

Mike Monroney Aeronautical Center-Oklahoma City



Ms. Teresa Metcalf has furthered the efficiency and effectiveness of the FAA Logistics Center, Mike Monroney Aeronautical Center, as well as its reputation with its customers, through her stellar leadership the past three years. Ms. Metcalf implemented an 82 million dollar multi-award, indefinite-delivery, indefinite-quantity contract and management processes that resulted in competitive prices and timely completion of the repair of National Airspace System facilities damaged through natural disasters and needed repairs to older facilities. The contract services consistently received high customer satisfaction ratings and beat national "time to award" standards. She led multiple process improvement activities, leading to more efficient work flow for equipment repair and reduced time spent on administrative tasks by the organization's technical personnel. Ms. Metcalf not only achieved success in these areas but met her operational

responsibilities, significantly contributing to a Logistics Center-wide employee development program, and maintained a healthy balance between her work and personal life.



Schuana Wheat

~Supervisory~

VA Medical Center-Muskogee



As a supervisor in the Business Office of the Jack C. Montgomery VA Medical Center, Ms. Schuana Wheat supervises 29 employees in the Patient Services Section. Her staff provides administrative assistance to the clinics by making appointments, taking calls, and ensuring patients are reminded of their appointments. During the February 2011 storm, Ms. Wheat stayed overnight at the facility for six nights to make sure that our Veterans had someone to contact in the Business Office during that time. She also called patients who were scheduled at the facility's outpatient clinics in Vinita and Hartshorne to inform them of the need to reschedule their appointments. Because of her efforts, the Electronic Wait List that all VA medical centers must maintain at a certain level was #1 within its region.

James "Marty" Williams

~Supervisory~

NEXRAD Radar Operations Center-Norman



Mr. Marty Williams is recognized for his outstanding leadership and supervision over the logistics, maintenance, and contracting functions conducted at the National Weather Service's NEXRAD Radar Operations Center. His team manages the logistics support for a worldwide network of 159 operational radars, annually filling over 10,500 routine/emergency requisitions for over 27,000 spare parts. As a direct result of Mr. Williams' leadership and management skills, the NEXRAD network attained an amazing 99% service availability measured against a 96% standard. In addition, he volunteered to guide an extremely challenged acquisition program resulting in the timely award of a Mission Support Information Technology Services contract valued at \$97M over the next ten years. Mr.

Williams' outstanding mission achievements have made him an invaluable member of the Radar Operations Center staff and a valued asset to the NEXRAD program.



Did You Know?

In FY 2010, **407 units of blood** were collected through coordinated Federal Blood Drives by Red Cross and **13,428 units of blood** were collected by Oklahoma Blood Institute. At a value of \$221 per unit, this provided **\$3,057,535.00 worth of blood products** to our community.

"Our FEB went above and beyond the call of duty by arranging H1N1 vaccinations for all of my employees and their families. This and the educational information provided were instrumental in relieving employee anxiety and stress about this virus. Thanks hardly seems sufficient."

—Jerry Hyden, HUD Field Office Director

"The FEB, insured H1N1 vaccinations were easily accessible to all Aeronautical Center employees and family members. The FEB coordinated the receipt and delivery of vaccinations to the Aeronautical Center for Federal employees and provided an additional POD for 2 days for contractors and all employee family members. The Oklahoma FEB continues to provide outstanding support to the Federal Agencies of Oklahoma!"

—Lindy Ritz, Director, FAA Mike Monroney Aeronautical Center