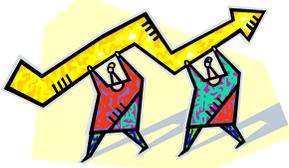


<b>Do it Now Get it Done Walk the Talk</b>		<b>ECQ-3 Results Driven</b> <b>June 16, 2004</b> HQ STARC 3501 Military Circle, OKC
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	Least Valuable				Most Valuable	
	0	1	2	3	4	5
Content of Seminar	1	2	13	22	23	12
Handout Materials	1	3	14	24	25	6
Facilities	2	2	11	36	19	5
Quality of Food	0	1	5	24	29	10

	Yes	No	N/A
Do you think the information you received during this training will be helpful in your workplace?	64	10	3
Was this worth the investment of your time?	54	18	0
Do you feel the training was a good value for the cost?	61	15	3

Additional comments:

1. Not a supervisor/team leader.
2. I couldn't connect with the instructor, difficult to relate to some of the dynamics/examples. The training cost was good per individual but not for the number of attendees.
3. Need low carb option for dessert. This was not up to the standards of the sessions last year.
4. It's pretty poor planning when the instructor doesn't know the title of the session. Seemed to jump around a lot. Could have covered this info in a few hours. The information at the end of the day about discussions was more applicable but he already lost the class in the morning.
5. Need more breaks. It was a lot of material to cover in 1 day.
6. Not well organized. Hard to follow key points. More/shorter breaks. Need more on feedback. Use more videos.
7. The instructor seemed scattered and unorganized at times. Should more closely follow handouts (use notes for lecture) to stay on track. Good knowledge base, just needs to improve presentation and speaking skills. Hand out form not effective.
8. Great instructor.
9. This is the third session I have attended of the five part series. The titles are the same as the 5 Executive Core Qualifications that one has to address as a part of one's application to both the GS-15 and SES level. While I have been reminded of various aspects of managing people, I was hoping this series would assist and provide insight as to the approach we should take and use in applying for the senior level positions. My expectations were high. Should you wish to discuss further, please do not hesitate to contact me.
10. Frank Coy has a lot of real world experience. Great speaker plus I learned a lot.
11. Presentation not well organized, instructor "wandered" a lot, often had a hard time understanding the "point" he was trying to make.
12. You need to give breaks once per hour. You lose your audience when you go too long. More interactive planned scenarios that show how you are applying your coaching.
13. Don't like to write negative comments, but this was the weaker of the three ECQ's seminars. Recommend a little more focused lecture. Pretty outdated video.
14. Much good information and Human Resource insight. Several good points were made re: discipline vs. punishment.

15. The training reinforced some of the things I am currently practicing. I think it would be more valuable to new supervisors.
16. Good job Mr. President!
17. Hodge pod information, superficial information, and not enough specific tools we could take away with us to our work place.
18. Probably could have been presented in ½ day. More information could have been presented. Some role playing or group activities might have made it more interesting.
19. Seemed to wonder and drag. Not the best class, could have been done in 3 hours. At the end, he was just filling time.
20. Okay, but not as good as the others. Eight hours in a metal chair is tough.
21. I've been to many of the seminars and enjoyed most of them, but this one was not enjoyable. The instructor was not energetic enough. Very monotone. Need a better speaker. The videotape was the best part of the course. Eric Gordon would be a great coach for Frank Coy.
22. Not one of your better training courses. Was not sure of the subject matter. Instructor was very lack luster, also monotone. Not much interaction with the audience, except his overuse of the phrase "is that fair".
23. Couldn't see the screen, the mike hummed, and the a/c didn't work well.
24. Need more breaks.
25. The course lacked content and direction. The instructor (who seemed very capable) would do better if he had a clear organized format to follow.
26. Maybe we caught Mr. Coy on an off day. He wasn't organized and seemed to be talking about random ideas. Gave us some slogans, but little ideas. In comparison to speakers at previous seminars, a real disappointment. Good video.
27. Good reminder of what is valuable in organizations personnel. Old traits reaffirmed, positive motivated speaker.
28. Instructor was very good, knowledgeable and kept the class moving and involved. Recommend this class to all Government agencies and management.
29. It was a good review, perhaps need material on teambuilding (for results) with diverse workgroup. Managing unrealistic expectations from higher chain of command.
30. Power point needs improvement, colors hard to read. Get a remote for the computer to change slides. I suggest placing a slide in the presentation as a reminder for breaks. This course is probably a good start for new supervisors but was very basic for an experienced manager. Sound system was better the second half of the day but was unsatisfactory before lunch.
31. Dynamic, knowledgeable speaker. Stresses application of principles and explains methodology.
32. Would have benefited from information pertaining to mentoring(i.e. how to , what mentoring is ect.).

### **Seminar Synopsis**

Overall the training seemed to be well received. Some participants stated that Mr. Coy's presentation skills were monotone, not well organized, and that he jumped from point to point. A few participants stated that more class participation and videos would have enhanced the presentation and voiced concerns about the facility. Their concerns pertained to the use of metal chairs and lack of air conditioning. Overall the majority of participants seemed to be pleased or had no comments concerning the facility. The comments received concerning the food were for the most part positive. The need for a low carb meal was once again brought up. The one main concern noted was the lack of breaks. The vast majority of the participants felt the training would be helpful in their work place and it was worth their investment in time and money.